

Terms of use:

The Terms of Use document is an agreement between yourself the panellist and Pure Survey with regards to Pure Survey's services that we are offering. Please read through this document and if there is anything that you do not understand please feel free to contact us on the contact us page. If there is anything in this agreement that you do not agree with please feel free to contact us from the Contact us page. We strive to work with our panellists and encourage an open door policy. We at Pure Survey reserve the right to either accept or decline suggestions made and to amend this agreement as needed. We understand that by making use of our site you as a panellist accept and agree with our Terms of Use document both now and of any future changes made.

Any changes made to the document will be made to safeguard you the panellist and us at Pure Survey.

- **Acceptance of the terms of use agreement:**

By reading this agreement and by making use of Pure Survey's website, our surveys and any other services that we offer during the course of using the site, you will be acknowledging that you have read and accepted the terms of use agreement.

- **Explanation of Services:**

The services of Pure Survey refers to anything to do with our website, the surveys conducted and any other services that we at Pure Survey offer.

- **Surveys:**

Surveys conducted by Pure Survey are between the panellist and Pure Survey. All information gathered is passed on to the business conducting the survey to be analysed and used to improve their business.

- **Rewards:**

Rewards that are not collected after 12 months will expire. If an account becomes inactive, rewards not collected will expire after 6 months of inactivity.

- **Eligibility for the service:**

Only residents of South Africa with proof of residence are able to participate in the surveys. The minimum age for the survey panel is 16. If found to be under age or not having a proof of residence your account will be deactivated and any rewards not collected will be cancelled.

- **Survey panel fees:**

We at Pure Survey will not in any way charge Survey Panellists for the use of our survey panel.

- **Requirements for participating in a survey:**

Making use of our services is only guaranteed once you have read and complied with this agreement and any amendments to this agreement in the future. In case of future amendments Pure Survey will notify all panellists via email. If there are non-compliance issues, fraudulent behaviour or any other behaviour that is inappropriate, Pure Survey reserves the right to immediately close your account, ban you from further use of the site and retract any rewards that have not been claimed. The following are requirements for participating in our surveys:

- All information within the services offered by Pure Survey is confidential. No information may be passed on, sent to an external source or used for personal gain by the panellists.
- All information on the registration form must be accurate and current.
- Multiple accounts for an individual may not be used and if found guilty will be closed immediately. Only one account is allowed per email address.
- Under no circumstance are you allowed to put Pure Survey in a position where the law is broken or violated.
- All participants agree to work with Pure Survey in good faith when participating in the surveys or services.
- All communication between yourself the panellist and Pure Survey must be dealt with in a professional and courteous manner at all times.
- All content gathered with the services rendered are freely gathered for the use of Pure Survey, we will pass on the information gathered from the services to the businesses conducting the surveys. No details about the participants will be passed on to the business at any time. All content gathered by Pure Survey must not infringe in any way on the laws of South Africa.
- Usage of the Survey Panel site and its services are at all times to be compliant with South African law.

- **Copyright and Trademarks:**

At all times all content, logos of Pure Survey and the client's logos are not to be used without pre-written consent from Pure Survey. Without consent you are breaking confidence with Pure Survey and in turn will be removed from the survey panel.

- **Privacy of panellists:**

Your details and profile information are used for sending you the panellist the correct survey. At all times your privacy is important to us and we will not pass on any information about you that is within your profile and registration details. Please view our privacy statement for further details.

- **Feedback received:**

Any and all feedback received by Pure Survey via the panellists through the mediums of questions, comments, survey's and any other medium of communication to Pure Survey becomes the sole ownership of Pure Survey to be used as needed. No compensation or written acknowledgment needs to be given to the participant. All information and feedback received is for our use and becomes our intellectual property.

- **Termination of panellist:**

If at any time this agreement is broken or the services are misused. Pure Survey reserves the right to terminate the relationship between the panellist and Pure Survey.

- **Agreement Updates:**

From time to time Pure Survey will update the agreement as needed. As a panellist it is your responsibility to read through and adhere to the agreement. When the terms of use document is updated Pure Survey will notify the survey panellists via email.

- **Contact Us:**

If there are any concerns or queries please feel free to contact us via our [Contact Us](#) page. We will get back to you in a timeous manner.